



Terms of Fixed-term contract

Contract and the price of electricity

A fixed-term contract is an electricity sale contract signed between the customer and Oulun Sähkönmyynti Oy. The contract concerns the electricity sale price. The local network company will also charge the electricity distribution fee and electricity tax. A fixed-term electricity contract will enter into force on the start day of electricity supply.

In a fixed-term electricity contract, the price of electric energy remains the same throughout the contract period if no changes are made to taxes and public fees concerning electricity. Any changes will be included in the customer's electricity bill as soon as they enter into force. If changes are made to the contract terms in the middle of the contract period, they shall be subject to the Terms of Electricity Sales.

Contract validity

A fixed-term electricity contract is specific to the customer and the metering point. If the customer moves house, they are obliged to report it to Oulun Sähkönmyynti Oy two weeks before the move. The contract will be terminated upon the move. The customer may continue the contract at a new metering point subject to approval by the seller. The customer may also draw up a new fixed-term contract at the new metering point at prices valid at the time. Otherwise the contract cannot be cancelled in the middle of the contract period without a specific reason.

Price protection

The customer has an option, at an extra charge, to include price protection in the 24-month fixed-term contract. Price protection allows the customer to draw up one new 24-month fixed-term contract with Oulun Sähkönmyynti Oy if the price of electricity falls during the contract period. Price protection can be paid as a one-off fee or in monthly instalments in connection with the electricity bill. When using price protection to renew the contract, we will charge the unbilled share of price protection that is paid in monthly instalments.

At the end of the contract period

Oulun Sähkönmyynti Oy will make the customer an offer on a new fixed-term contract well in advance before the end of the contract period. If the customer does not want to continue the electricity contract on a fixed-term basis, it will continue as an electricity sale contract at a price separately notified by Oulun Sähkönmyynti Oy, valid until further notice and with a mutual period of notice of two weeks.

Other terms and conditions

In other respects, the contract is subject to the Terms of Electricity Sales 2014 and the service price list of Oulun Sähkönmyynti Oy.

Oulun Sähkönmyynti Oy
Customer Services